



Celtic plc AGM, November 21, 2018

Celtic Fan Forum Annual Report

As set out in the [2017 Report to the AGM](#), a resolution was passed at the 2016 Celtic plc AGM to establish a Supporters' Forum. Following a successful first year of this Fans Forum during 2017, the Club are delighted that it has continued to go from strength to strength during 2018.

Meetings of the Fan Forum in 2018

Three meetings of the Fans Forum were held during 2018 at Celtic Park, in February, April and October.

	February 2018	April 2018	October 2018
Number of recognised supporters organisations represented	4	4	3
Fans not associated to recognised supporters organisations	29	46	34
Total number of fans attending	35	54	41
Club representatives attending	9	8	6

In addition to the 6 recognised supporters' organisations, who are invited to all Forum meetings, the Club has a record of around 100 fans who have expressed an interest in attending the Fans Forum and the Club continues to invite a number of fans to attend each meeting based on the items to be consulted on.

To encourage open discussion and consultation, the format continues to be managed informally by Brian Wilson, with no recording or social media postings permitted at the meeting.



The items for consultation continue to be announced in advance of each Forum following feedback from fans. For each item, the Club delivers a presentation to provide context before consulting with the fans present.

Following each Forum meeting, the Club circulates minutes to the attendees and then publishes the minutes on the Club website. The Forum meetings have generated a number of actions to be progressed by the Club which are monitored via an 'action tracker' document which is also been published on the Club website.

During 2018, the items consulted on were:

- Season Tickets;
- Review of Semi-Final Ticket Allocation Process;
- Celtic FC Foundation;
- Accessibility;
- Celtic Park Stewarding & Safety;
- Celtic Park Development and Fanzone;
- Celtic Park Parking Proposals
- GDPR; and
- Marketing & Communications.

The Board receives an update on the matters discussed at the Fans Forum following each meeting and the views expressed form an important part of the Board's consideration of these issues.

Next year

The Club is delighted with the operation and output of the Fans Forum and is encouraged by the positive feedback from the Celtic supporters who attend.

The Club is committed to ensuring that the Forum is representative of the wide range of Celtic supporters and will continue to monitor the Forum moving forward, seeking to strike a balance between inclusivity and a manageable number of attendees. In addition to the Forum, recognised supporters organisations all have the longstanding opportunity to meet with the Club executives on a regular basis to discuss issues that are important to them.

The Club has published the dates for the Forum meetings for the rest of season 2018/19 – 18 February and 15 April 2018. We would welcome further applications from fans interested in attending these meetings.