Returns are at the Holder's own risk and the Holder shall pay the cost of return unless the contract has been ended because the Club is fault and the Holder ends the contract during the Cancellation Period, or ends the contract for another reason set out above, the Club shall refund the Holder the full price of the ticket if the Holder has not attended any matches using the Season Ticket. If the Holder cancels after receiving the benefit of the Season Ticket services the Holder agrees to pay the Club an administrative fee of £20 per season ticket to cover the Club's administration costs related to the cancellation of the Season Ticket. In addition to the above, the Club may charge the Holder the cost of return unless the contract has been ended because the Club is fault and the Holder ends the contract for any other reason set out above or in the event of confiscation in these circumstances, the Club will refund the Holder an amount pro rata for any home matches included within the Season Ticket remaining to be played. Season refunds in other circumstances will be subject to Clause 9

8 Season Ticket confiscation. Withdrawal of tickets or benefits. The Club may confiscate or require the return of the Season Ticket or withdraw benefits if the Holder commits any of the following: (a) refuse entry to the Stadium; (b) eject the Holder from the Stadium; (c) eject the Holder from the Section; or (d) refuse the Holder the use of the Season Ticket. Refunds in other circumstances will be subject to Clause 9

9 Season Ticket confiscation – returns, refunds, and your liability. Confiscation returns and refunds. Return of a confiscated Season Ticket will be at the discretion of the Club. No refund or compensation will be paid to the Holder if a Season Ticket has been confiscated, suspended, or cancelled due to a serious breach of the Ground Regulations, or due to an act or omission by or on behalf of the Holder or the Holder’s family or friends. Refunds of any specific, additional terms and conditions which may be notified to you as applicable to the relevant category of Season Ticket, the Season Ticket terms and conditions or the terms of any Sponsor Charter or Code of Conduct under which the Holder qualifies may also be subject to confiscation or suspension or cancellation.

10 Match times and dates. All match dates and times are subject to change. The Club is not obliged to provide a refund or compensation if match dates or times for which the Season Ticket is sold is altered, moved, postponed or cancelled. If the Club is unable to complete a match fixture to provide a result for the purposes of the football authorities due to causes beyond the control of the Club, and that match fixture is not re-scheduled, the Holder will be compensated for any corresponding refund or adjustment in services. Refunds in any other circumstances are at the discretion of the Club.