

# SEASON 2020/21

## IMPORTANT SEASON TICKET INFORMATION



**THE DEADLINE TO RENEW YOUR SEASON TICKET IS TUESDAY, 7TH JULY 2020. DON'T THROW AWAY YOUR SEASON TICKET. YOUR SEASON TICKET WILL BE RE-ACTIVATED FOR NEXT SEASON WHEN YOU RENEW.**

### 2020/21 SEASON TICKET RENEWAL PROCESS

For Season 2021/22, we shall only be sending Season Ticket renewal information to you by post if you apply for your Season Ticket renewal for the upcoming season 2020/21 using the paper application form. Where you complete your Season Ticket renewal online for season 2020/21, we will send future Season Ticket renewal information to the email address which you have provided during the online renewal process. If you wish to continue to receive a Season Ticket renewal form by post, please let our ticket office know by contacting them: (i) by telephone on 0141 230 1967; or (ii) by email to [tickets@celticfc.co.uk](mailto:tickets@celticfc.co.uk).

### VIRTUAL SERVICES

All Season Tickets will be valid for entry to Celtic Park and/or for access to the following 'Virtual Services' where any matches included within your season ticket have to be played 'behind closed doors' or with a reduced capacity as a consequence of the Coronavirus pandemic. Where applicable, you will be provided, free of any additional charge, with digital access to such matches via a new Club platform being specifically created by the Club for Season Ticket Holders for Season 2020/21. Full details, include technical requirements and how to access the platform will be communicated to Season Ticket Holders as soon as possible.

### ADULTS

Adult Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

### 65 +\*

65+ Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

65+ Supporters aged 65 or over on 1st June 2020\*

Adult (65) Supporters aged 64 on 1st June 2020 and who turns 65 prior to 31st December 2020.\*

### STUDENTS†

Student Season Tickets are valid for 21 home matches, which shall be: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

Student Opt Out Season Tickets are valid for: (a) all home SPFL league matches excluding any matches against Rangers FC; and (b) such other home matches as nominated by the Club (in total, a minimum of 19 matches and a maximum of 20 matches). Student Opt Out Season Tickets are not valid for any home SPFL league matches against Rangers FC, but Holders will have the opportunity to purchase a full price adult match ticket for entry to the Stadium for any such match(es).

Student Application forms must be returned to Celtic Ticket Office by Friday, 2nd October 2020.

### YOUTH CONCESSIONS\*

Under 13 Opt Out Season Tickets / Under 13 Season Tickets	£50/£110
13-16 Opt Out Season Tickets / 13-16 Season Tickets	£105/£165
17-18 Opt Out Season Tickets / 17-18 Season Tickets	£159/£219

Under 13, 13-16 and 17-18 Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

Under 13 Opt Out, 13-16 Opt Out and 17-18 Opt Out Season Tickets are valid for: (a) all home SPFL league matches excluding any matches against Rangers FC; and (b) such other home matches as nominated by the Club (in total, a minimum of 19 matches and a maximum of 20 matches).

Under 13 Opt Out, 13-16 Opt Out and 17-18 Opt Out Season Tickets are not valid for any home SPFL league matches against Rangers FC, but Holders will have the opportunity to purchase a full price adult match ticket for entry to the Stadium for any such match(es).

Under 13 Opt Out / Under 13	Supporters aged 12 and under on 1st June 2020*
13-16 Opt Out / 13-16	Supporters aged 13-16 on 1st June 2020*
17-18 Opt Out / 17-18	Supporters aged 17-18 on 1st June 2020*

New Youth Concessions tickets are subject to availability and the location of seats within the Stadium will be allocated at the discretion of the Club and no particular location or seat is guaranteed.

### SPECIAL SEASON TICKETS

Special Season Tickets for seats in areas 115 to 118, half of 416, and 417 to 419 are valid for: (a) in total, all home SPFL league matches, excluding any matches against Rangers FC; and (b) such other home matches as nominated by the Club (a minimum of 19 matches and a maximum of 20 matches). Holders of Special Season Tickets, including members of the Home Cup Ticket Scheme, are not guaranteed a ticket to purchase for matches against Rangers FC.

### OTHER CATEGORIES OF SEASON TICKETS

The specific details and benefits associated to other categories of Season Ticket will be as set out in the additional terms and conditions (including without limitation, the Club's Accessibility Policy and the Rail Seating Section Safety Code of Conduct) which will be notified to those holding the relevant category of Season Ticket.

\*Proof of age required

† Student form must be completed by University/College. Full Time education only. Deadline applicable. Student prices available only in certain areas of the Stadium and are subject to availability. Student Application Forms can be found on the Club's website at [celticfc.net](http://celticfc.net) or by visiting the Celtic Ticket Office. Original forms only will be accepted as proof of student status. Applications will not be accepted by email. Deadline to submit Student Application form is Friday, 2nd October.



# SEASON 2020/21

## IMPORTANT SEASON TICKET INFORMATION



### SEASON TICKETS: WAYS TO PAY

You can renew your Season Ticket by one of the following methods:

1. **Pay in Full** — You can pay in full by Credit/Debit card online at [celticfc.net](http://celticfc.net) or by calling 0871 226 1888 (calls cost up to 13p per minute plus your phone company's access charge). Completed renewal forms can be returned by post in the envelope provided. Please ensure renewal form is signed.
2. **4 Month Instalment Scheme with V12 Retail Finance** — You can renew your Season Ticket via V12 Retail Finance online, accessible at [celticfc.net](http://celticfc.net).
3. **10 Month Instalment Scheme with V12 Retail Finance** — You can renew your Season Ticket via V12 Retail Finance online, accessible at [celticfc.net](http://celticfc.net).

If you are applying for V12 Retail Finance, your Season Ticket will not be activated until after V12 Retail Finance pays the price of your Season Ticket to the Club. V12 Retail Finance is only available online. Please ensure that you complete the e-signature process to renew your Season Ticket. Celtic F.C. Limited is authorised and regulated by the Financial Conduct Authority. **CELTIC F.C. LIMITED DOES NOT PROVIDE SEASON TICKET FINANCE ITSELF AND ONLY ACTS AS A CREDIT BROKER** introducing supporters seeking personal loans for season tickets to V12 Retail Finance, an intermediary and agent for the underlying lender. **IF YOUR APPLICATION IS SUCCESSFUL, CELTIC F.C. LIMITED MAY RECEIVE FROM V12 RETAIL FINANCE EITHER A FLAT FEE OR AN AMOUNT OF COMMISSION WHICH VARIES DEPENDING ON THE PRODUCT CHOSEN AND THE VALUE OF YOUR SEASON TICKET.**

### CANCELLATION

You have 14 days from the date on which the contract is entered into to change your mind and cancel your Season Ticket — see our Season Ticket Terms and Conditions for full details.

### HOME CUP TICKET SCHEME

Subject to the Home Cup Ticket Scheme (“HCTS”) conditions and to any adjustments which may need to be made to the HCTS as a result of the Coronavirus pandemic and the inclusion of the Virtual Services within the Season Ticket (which will be communicated to Season Ticket Holders in due course and in any event before any relevant matches take place), if you join or remain on the HCTS for 2020/21, you will automatically be charged for and issued a ticket for **ALL** League Cup, Scottish Cup, UEFA Champions League and UEFA Europa League matches played at Celtic Park, except where Celtic Park is being used as a neutral venue (subject to availability and the following paragraph).

Season Ticket and Half-Season Tickets (where available) in sections 115 to 118, half of section 416, and sections 417 to 419 are not valid for home cup competition matches versus Rangers FC and Holders, including members of the HCTS, are not guaranteed a ticket to purchase for any of these matches.

Season Tickets will be activated for Season Ticket Holders on the Home Cup Ticket Scheme, subject to payment being received on the relevant HCTS payment date. Details of the activation of Season Tickets/issue of match tickets will be on the Club's website at [celticfc.net](http://celticfc.net).

Membership of the HCTS will be taken into consideration in the allocation of domestic Cup Semi-Final and Final tickets. **Membership of the HCTS does not guarantee a ticket for such matches.**

To join the HCTS, please complete the relevant sections of your renewal form. Further details are available on your renewal form and on the Club's website at [celticfc.net](http://celticfc.net).

**The deadline to join the Home Cup Ticket Scheme is Friday, 3rd July 2020**, subject to any variation as a result of the Coronavirus pandemic which may subsequently be communicated by the Club.

The Club reserves the right to withdraw membership of the HCTS if the Season Ticket Holder fails to make any payment as specified on the Club's website from time to time and required via the scheme.

### SEAT RELOCATIONS

Season Ticket Holders who wish to relocate their Season Ticket should complete and return the Season Ticket relocation form which can be found on the Club's website at [celticfc.net](http://celticfc.net). Alternatively, a relocation form is available from the Celtic Ticket Office.

Season Ticket Holders must renew their current seat to be considered for a relocation. Further information on Season Ticket relocations can be found on the Club's website at [celticfc.net](http://celticfc.net).

**Please note, due to the restrictions on Club operations as a result of the Coronavirus pandemic, we do not envisage that any relocation requests will be able to be processed during Season 2020/21.**

### SUPPORTER BEHAVIOUR

Please note that those attending Celtic FC matches are considered to be ambassadors for the Club and that, under football regulations, the Club may be held responsible for your behaviour. You are therefore expected to comply with applicable rules and laws at any stadium we play in, including Celtic Park. If the Club incurs any penalties, fines or other liability as a result of your behaviour, we reserve the right to take legal action to recover that from you. Please note that your Season Ticket may be deactivated or suspended as a result of your behaviour.

### RAIL SEATING

If you are interested in Rail Seating, please visit the Ticket Office to register your interest. Alternatively, please register your interest by email, be sure to include your client reference, to [tickets@celticfc.co.uk](mailto:tickets@celticfc.co.uk).

